



LAKESIDE ALLERGY EAR, NOSE & THROAT

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Dear Valued Patient,

In 2025, Lakeside Allergy ENT joined a wider network of nationally-recognized ENT clinics across the country. To better align with that relationship and demonstrate our association with our partners, we are changing our name to **The Centers for Advanced ENT Care – Rockwall, Texas**.

This change reflects our continued collaboration with leading ENT practices across the country—bringing shared knowledge, innovation, and resources to better serve you. What's not changing is what matters most: **your care experience, your appointments, your patient portal, and our website and contact information all remain exactly the same.**

Drs. Jeffrey West and Andrew Chang, along with our full care team, will continue to be your trusted providers in Rockwall for your family's ENT, allergy, and hearing needs.

You may start to notice our new name on our website, in your portal, and on patient statements or other correspondence in the near future. If you ever have questions about whether communication you've received is from us, please don't hesitate to call our office.

Thank you for trusting us with your care. We're honored to continue our mission of improving your quality of life through compassionate, comprehensive, and transformative ENT care.

Sincerely,

The Centers for Advanced ENT Care – Rockwall, Texas